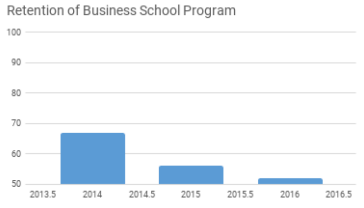
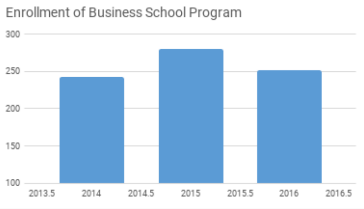
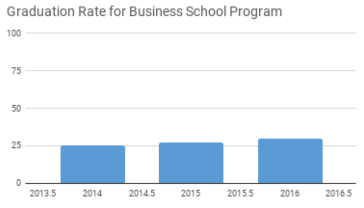


Standard #6 - Organizational Performance Results, Table 6.1

Complete the following table. Provide three or four examples, reporting what you consider to be the most important data. It is not necessary to provide results for every process.

Table 6.1 Standard 6 - Organizational Performance Results

Organizational Effectiveness Results		Analysis of Results				Insert Graphs or Tables of Resulting Trends (3-5 data points preferred)	2014	2015	2016
Performance Measure	What is your measurement instrument or process? (Indicate length of cycle)	Current Results	Analysis of Results	Action Taken or Improvement made					
Measurable goal		What are your current results?	What did you learn from the results?	What did you improve or what is your next step?					
<p>Organizational effectiveness results examine attainment of organizational goals. Each business unit must have a systematic reporting mechanism for each business program that charts enrollment patterns, student retention, student academic success, and other characteristics reflecting students' performance. Key indicators may include: graduation rates, enrollment, improvement in safety, hiring equity, increased use of web-based technologies, use of facilities by community organizations, contributions to the community, or partnerships, retention rates by program, and what you report to governing boards and administrative units.</p>									
<p>What is your goal?</p> <p>Increase retention from 52% to 70% by 2020</p>	<p>Retention rates as reported by the University's Institutional Research every August</p>	52% in 2016	Results show a steady decrease in retention over the three years	More effort on improving the overall customer service of the university. In addition, added business courses that provide students with the necessary skills to compete in the business world.		67	56	52	
<p>Year</p> <p>2014</p> <p>2015</p> <p>2016</p>	<p>Percentage</p> <p>67</p> <p>56</p> <p>52</p>								
<p>Increase enrollment from 252 to 400 students by 2020.</p>	<p>Enrollment rates as reported by the University's Institutional Research every September</p>	252 students enrolled in 2016	Results show a decrease from previous year.	More aggressive recruiting strategies and increase in business courses to provide the necessary skills to compete in the business world.		243	280	252	
<p>Year</p> <p>2014</p> <p>2015</p> <p>2016</p>	<p>Total</p> <p>243</p> <p>280</p> <p>252</p>								
<p>Increase graduation rate from 30% to 50% by 2020</p>	<p>Graduation rates as reported by the University's Institutional Research every September</p>	30% in 2016	Results show a gradual increase over the last 3 years	Implement more intervention measures to assist students that are struggling in classes.		25	27	30	
<p>Year</p> <p>2014</p> <p>2015</p> <p>2016</p>	<p>Percentage</p> <p>25</p> <p>27</p> <p>30</p>								